



April 6, 2025

Dear UCSF Health Community:

We are writing to express our support for the proposed project “AI Generated Discharge Instructions to Improve Patient Care Transitions.” This project aims to develop an AI tool that presents patient discharge instructions (containing hospitalization summary, medication changes, follow-up labs and appointments, and other important information) in a concise, patient-friendly manner on the After-Visit Summary (AVS), which is often the sole document patients receive after an inpatient hospitalization.

Effective communication at the time of hospital discharge is critical to patient care and satisfaction. However, the current AVS is characterized by significant length and inconsistent formatting, leading to ambiguity and poor readability for patients and their families. From a physician and nursing standpoint, high quality instructions can be difficult to deliver to the patient amid competing clinical demands, high provider turnover/discontinuity, and little ability to take a patient’s individual health literacy and information preferences into account. We believe that AI can deliver a tool that generates tailored, simplified, and actionable discharge instructions, representing an innovative and needed advance in safe and effective patient discharges.

The proposed tool aligns with our mission to improve transitions of care and support high-value, high-quality hospital medicine. By improving patients’ understanding of their clinical care and next steps, we believe this tool has the potential to enhance post-discharge care and empower patients in managing their health after hospitalization.

Sincerely,

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