**No Show rate (and same day cancellation) without intervention 7/11/2022 through 9/27/2022**

No show rate before intervention 18.1%



No show rate with Intervention 4.3% (76% reduction)

After intervention discontinued 10.8%

No shows 29 10.8%

= 18.2%

Same day cancelation 20 7.4%

Total scheduled appointments 268

**No Show rate (and same day cancellation) without intervention 7/11/2022 through 10/20/2022**

No show rate before intervention 18.1%



No show rate with Intervention 4.3% (76% reduction)

After intervention discontinued 10.9%

No shows 40 10.9%



= 18.3% total



Same day cancelation 27 7.4%

Total scheduled appointments 366